NORDSTROM

Nordstrom Mall Of San Juan Store Reopens

November 9, 2018

SEATTLE, Nov. 9, 2018 /PRNewswire/ -- Leading fashion retailer Nordstrom reopened its store to customers at the Mall of San Juan in Puerto Rico today. The store which originally opened in March 2015had been closed since fall 2017 as a result of severe damage from Hurricane Maria.

"The San Juan community has been very supportive of us and we appreciate their patience while we rebuilt the store," said Yazmin Rivera, Nordstrom Mall of San Juan store manager. "We are thrilled to be serving customers again and reopening the store just in time for the holidays. We look forward to being the ultimate gift-giving destination with curated gift ideas for everyone in the family."

Nordstrom reopened its two-story, 138,000 square-foot store which features three shoe departments, an expansive cosmetics and accessories areas, and a comprehensive offering of popular brand names for women, men and children. Customers can shop the latest styles from Good American, Tory Burch, Alice + Olivia, Frame, Ted Baker London, Robert Rodriguez, Vince Camuto, MCM, Marc Jacobs, Kate Spade New York, Rebecca Minkoff, Nike, Hugo Boss, Levi's, Psycho Bunny and more, as well as beauty brands like MAC, Estée Lauder, Chanel, Giorgio Armani, Clinique, La Mer, Tom Ford, Jo Malone, Diptyque and Creed.

The Puerto Rico store also offers many services to make shopping fun, easy and serve customers on their terms, including Buy Online & Pick Up in Store, Curbside Pickup, on-site alterations and tailoring, Beauty Stylists, Anastasia Beverly Hills brow services, The Nordy Club loyalty program, cell phone charging, complimentary gift boxes, as well as through three food offerings: an Ebar, for handcrafted coffee beverages, house-made smoothies, pastries and grab-and-go food items; Habitant, an in-store bar serving wine and cocktails, as well as freshly prepared appetizers; and Bazille, a full-service restaurant featuring a contemporary American interpretation of bistro cuisine.

Nordstrom hired 130 employees in sales and support positions for the reopening, including 40 employees who were rehired or transferred back from the states. Rivera added, "We hope our customers will enjoy seeing some familiar faces, as well as meeting the newest members of our team."

When the store reopened Friday, customers were invited to help celebrate with donuts, coffee, beauty activations and a DJ spinning the latest music.

About Nordstrom

Nordstrom, Inc. is a leading fashion retailer based in the U.S. Founded in 1901 as a shoe store in Seattle, today Nordstrom operates 380 stores in 40 states, including 122 full-line stores in the United States, Canada and Puerto Rico; 244 Nordstrom Rack stores; three <u>Jeffrey</u> boutiques; two clearance stores; six Trunk Club clubhouses; and three Nordstrom Local service concepts. Additionally, customers are served online through <u>Nordstrom.com</u>, <u>Nordstromrack.com</u>, <u>HauteLook</u> and <u>TrunkClub.com</u>. Nordstrom, Inc.'scommon stock is publicly traded on the NYSE under the symbol JWN.

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