



Nordstrom to Reopen Doors at Mall of San Juan

September 25, 2018

Company announces hiring plans in advance of November 9 opening

SEATTLE (September 25, 2018) – Leading fashion retailer Nordstrom, Inc. today announced plans to reopen its store at the Mall of San Juan in Puerto Rico. Closed since fall 2018 as a result of severe damage from Hurricane Maria, the two-story, 138,000 square foot store will open again to its customers on Friday, November 9, 2018.

"We're pleased to be able to reopen our doors in Puerto Rico. We have many loyal customers on the island and we continue to believe there's opportunity for us to do business there," said Jamie Nordstrom, president of Nordstrom stores. "We want to thank our customers for their patience as we worked through this rebuilding process. We're excited for them to see their store and look forward to serving them again."

Nordstrom will be reopening its entire store, which includes three shoe departments, expansive cosmetics and accessories areas, and a comprehensive offering of popular brand names for women, men and children. The store will also serve customers at three restaurant concepts: Ebar, a spot for handcrafted coffee beverages, house-made smoothies, pastries and grab-and-go food items; Habitant, an in-store bar serving wine and handcrafted cocktails, as well as freshly prepared appetizers; and Bazille, a full-service restaurant featuring a contemporary American and Caribbean interpretation of bistro cuisine.

"We've been fortunate to serve a lot of customers in San Juan over the past three years," said Nordstrom. "In that time, we've learned what they'd like to find when they shop in our store. We're using that experience and knowledge to help ensure we're bringing them the merchandise, services and experiences they're looking for."

Nordstrom plans to hire 90 local employees for sales, support and restaurant roles. Sales positions are available in all areas of the store, including women's, men's, and children's apparel, shoes, accessories and cosmetics. Hiring will also take place for various support positions in alterations, building services, housekeeping, loss prevention as well as jobs specific to the store's restaurant offerings. Nordstrom offers employees a comprehensive benefits package that includes a competitive hourly rate; medical, vision and dental coverage; a merchandise discount; an employer-matched 401(k) plan and more. Interested applicants can find more information and apply at careers.nordstrom.com.

The company also announced a new store manager, Yazmin Rivera. Rivera began her career with Nordstrom in 2015 as part of the initial opening of the store at The Mall of San Juan. She has served as interim store manager since November 2017, where she supported the store's rebuilding efforts. Prior to Nordstrom, Rivera held a variety of retail roles across San Juan.

About Nordstrom

Nordstrom, Inc. is a leading fashion retailer based in the U.S. Founded in 1901 as a shoe store in Seattle, today Nordstrom operates 374 stores in 40 states, including 122 full-line stores in the United States, Canada and Puerto Rico; 240 Nordstrom Rack stores; three Jeffrey boutiques; two clearance stores; six Trunk Club clubhouses; and its Nordstrom Local service concept. Additionally, customers are served online through Nordstrom.com, Nordstromrack.com, HauteLook.com and TrunkClub.com. Nordstrom, Inc.'s common stock is publicly traded on the NYSE under the symbol JWN.

MEDIA CONTACT:

Emily Sterken

Nordstrom, Inc.

206.303.3034

emily.sterken@nordstrom.com