## NORDSTROM

### Procrastinators Unite: Nordstrom Offers Last Minute Services For Same-Day Gifting and a Stress-Free Holiday

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SEATTLE, Dec. 18, 2020 /PRNewswire/ -- As the holidays quickly approach, shoppers focus on the same question: how can I make sure I get all my gifts by December 24?

Nordstrom is proud to offer services that take the stress from last-minute shopping no matter how customers choose to shop. This year, customers have more choices than ever to get their online orders how they want before December 25 including online order pickup, curbside pickup, ship to store, expedited shipping and same-day delivery in the NYC Area.

To ensure you have the perfect gift just in time, Nordstrom's gifting experts suggest:

- Same and Next Day Convenient Contactless Curbside Pick Up with Complimentary Gift Wrap: When you're on a tight timeline, curbside and online order pickup in store will get you what you need fast at any Nordstrom store or Nordstrom Local. Bonus: we'll gift wrap your items for free and if you pick up curbside, you don't even have to get out of your car. Visit <u>Nordstrom.com/stores</u> to check your store's hours. All stores will be open on Christmas Eve for online order pickup. Nordstrom also launched curbside returns this week.
- Browse Your Local Store on <u>Nordstrom.com</u>: When searching on <u>Nordstrom.com</u> or in the app, you can filter to see what's available in your local store. Customers in Baltimore, Boston, Chicago, Dallas, Los Angeles, New York, Philadelphia, San Francisco, Seattle and Washington D.C. can enjoy up to 7x more product selection for same-day and next-day pickup this holiday season.
- Get Covered With Complimentary Gift Wrap: Enjoy Nordstrom's 100% recyclable, complimentary holiday gift wrap on any purchase in-store, at curbside pick-up or via order pickup. For an extra special touch, personalized burlap Santa Sacks are available for purchase at all Nordstrom stores and most Nordstrom Locals. Ready in 5 minutes or less, they are a fun way to package gifts.
- Same Day Delivery in NYC: Get in-stock items delivered to you the same day for \$20. New York City customers can select same day shipping when checking out. Orders placed by 4pm will be delivered by 8pm.
- Let Free Gifting Experts Do The Shopping For You: Are you still looking for inspiration or just overwhelmed by your list? Connect with a gifting expert through online chat, virtual appointment (video call) or in-store to find the perfect gift for everyone on your list. They can take care of your entire shopping list for free, to help you find items that will arrive on time and delight your loved ones. Click here to learn more.
- A Curbside Delight: We're surprising select customers at curbside with complimentary gifts. Throughout the season, we have given free unlimited coffee cards, holiday Nordy Bar, Sugarfina cubes and our limited-edition White Cyprus scent tag in partnership with Voluspa.
- \$7 Expedited Shipping: Expedited shipping available for \$7 for Nordstrom.com orders before noon ET on December 20.
- Visit our Nordstrom and Nordstrom Rack Stores: From requiring face coverings for employees and customers to adjusting our store layouts to allow for social distancing, we're working to create a safe environment for our customers and our employees. Visit us in store to select your gifts in person.
- Give a gift card, instantly: If it's Christmas Eve and you forgot someone on your list, you better not pout. <u>Nordstrom egift</u> <u>cards</u> can arrive within seconds and can be used at Nordstrom, Trunk Club and Nordstrom Rack. Plus, you'll feel good knowing that Nordstrom donates 1% of all gift card sales to nonprofits across the U.S. and Canada.

For more information our shipping and pickup options, visit https://www.nordstrom.com/browse/customer-service/shipping-methods-charges.

#### About Nordstrom

Nordstrom, Inc. is a leading fashion retailer based in the U.S. Founded in 1901 as a shoe store in Seattle, today Nordstrom operates 357 stores in 40 states, including 100 full-line stores in the United States and Canada; 249 Nordstrom Rack stores; two clearance stores; and six Nordstrom Local service hubs. Additionally, customers are served online through <u>Nordstrom.com</u>, Nordstrom.ca, <u>Nordstromrack.com</u>, <u>HauteLook.com</u> and <u>TrunkClub.com</u>. Nordstrom, Inc.'s common stock is publicly traded on the NYSE under the symbol JWN.

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