

**NORDSTROM CF SHERWAY GARDENS
STORE SERVICES AND AMENITIES FACT SHEET**

ALTERATIONS & TAILORING—Get professional alterations and tailoring right in our store during all store hours. Basic alterations are free for many full-price items purchased at Nordstrom. Your item will be ready when you want it—and we'll even hem your pants while you wait.

BAZILLE—This full-service restaurant with a casually sophisticated atmosphere features bistro cuisine and a full bar. Enjoy fresh salads, specialty entrées, signature cocktails, a wine list and housemade desserts. On level two.

BEAUTY CONCIERGE—Need help finding that perfect shade? Or some tips on the perfect brow? Our Beauty Concierge is available to answer questions about any of our beauty, fragrance or skincare brands, help book a consultation or connect you with a Beauty Advisor. On level one.

BEAUTY STYLISTS—Spend some one-on-one time with our Beauty Stylists, who'll share helpful tips and recommend the best products for you across all our brands. They'll even apply your makeup with a free tutorial. On level one.

CELL PHONE CHARGING STATIONS—Get your device back up to full power with our convenient charging station located at the Service Bar. We'll have you back to browsing and checking emails in no time. On level one.

CERTIFIED BRA FITTERS—Our certified fit specialists in the Lingerie department will help you find the best styles and get a perfect fit. No appointment is necessary for this complimentary service. On level two.

CERTIFIED SHOE FITTERS—In all of our shoe departments, our salespeople know what it takes for a perfect fit—even if your feet are two different sizes. On levels one and two.

COMPLIMENTARY GIFT BOXES—Our signature silver gift boxes are free with your purchase—simply ask any salesperson.

DIAPER CHANGING AREAS—Diaper-changing facilities are available in both men's and women's washrooms. On levels one and two.

EASY RETURNS—Don't love it? We want you to be satisfied. Simply bring in the item(s) you'd like to return along with your receipt and original form of payment. Any salesperson will be able to assist you.

EBAR—Refuel with a coffee drink, fruit smoothie, pastry, sandwich or salad—all made fresh daily. On level one.

FAMILY WASHROOM—Available for either parent to take their small children to the washroom, or for customers with special needs. On level two. Our women's washroom also offers a mother's nursing area. On level two.

FREE WI-FI—Stay connected while you shop (because everyone needs to see those shoes you are trying on).

NORDSTROM TO YOU—No time to shop? No worries! We've put our store on wheels and can bring styling, tailoring, deliveries and more right to your door. Learn more at our Service Bar on level one.

NORDSTROM GIFT CARDS—Give the card that gives. We donate 1% of all Gift Card sales to nonprofit organizations in our communities. To purchase, just ask any salesperson.

NORDSTROM REWARDS—Get rewarded for shopping! As a Nordstrom Rewards member or cardholder, you'll earn points whenever you shop at Nordstrom Sherway Gardens. Members earn 1 point per dollar spent, and Nordstrom Rewards Visa® credit cardholders earn 2 points per dollar spent on eligible purchases at eligible Nordstrom locations. For every 2,000 points you earn, you'll get a \$20 Nordstrom Note to spend on anything at physical Nordstrom stores in Canada. Plus, get approved for a Nordstrom Rewards Visa® credit card and we'll give you a \$20 Bonus Note with your first eligible purchase at an eligible Nordstrom location. For details, go to [nordstrom.com/rewardsca](https://www.nordstrom.com/rewardsca).

PERSONAL STYLISTS—It's fast, fun, free—and zero pressure. Our Personal Stylists can help you with everything from a little fashion advice to whole new wardrobe to finding the perfect gift. Ready to get started? Just ask our Service Bar on level one.

SERVICE BAR—Here you can buy a Gift Card, join our Nordstrom Rewards program, charge your phone, make a return—and more. On level one.

UNIONPAY—We gladly accept UnionPay credit and debit cards.