

NORDSTROM

NORDSTROM COMPANY FACTS

WHO: Nordstrom, Inc. is a leading fashion retailer based in the U.S. Founded in 1901 as a shoe store in Seattle, today Nordstrom operates 374 stores in 40 states, including 122 full-line stores in the United States, Canada and Puerto Rico; 240 Nordstrom Rack stores; three [Jeffrey](#) boutiques; two clearance stores; six Trunk Club clubhouses; and its Nordstrom Local service concept. Additionally, customers are served online through [Nordstrom.com](#), [Nordstromrack.com](#), [HauteLook](#) and [TrunkClub.com](#). Nordstrom, Inc.'s common stock is publicly traded on the NYSE under the symbol JWN.

WHAT: Nordstrom offers a large selection of quality fashion apparel, shoes and accessories for men, women and children.

COMPANY DETAILS

Nordstrom, Inc. comprises four operating divisions:

Full-line Store Group

(General Geographic Areas)

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| Northwest | 17 stores in AK, CO, OR, UT, WA |
| Southwest | 34 stores in AZ, CA, NV, HI |
| Central States/South | 37 stores in FL, GA, IL, IN, KS, MI, MN, MO, OH, TN, TX, WI |
| East Coast | 27 stores in CT, DC, DE, MA, MD, NC, NJ, NY, PA, RI, VA |
| Puerto Rico | 1 store in San Juan |
| Canada | 6 stores in AB, ON, BC |

Nordstrom Rack

Nordstrom Rack is the off-price retail division of Nordstrom, Inc., offering customers a wide selection of on-trend apparel, accessories and shoes at an everyday savings of up to 70 percent off regular prices. The Rack carries merchandise from Nordstrom stores and Nordstrom.com, as well as specially purchased items from many of the top brands sold at Nordstrom. Nordstrom serves customers through its 240 Rack stores in 40 states: AK, AL, AZ, CA, CO, CT, DC, DE, FL, GA, HI, ID, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, NM, NV, NC, NJ, NY, OH, OK, OR, PA, RI, SC, TN, TX, UT, VA, WA and WI, as well as four stores in Canada. Customers can also shop Nordstrom Rack through [Nordstromrack.com](#), which operates on a shared platform with its online private sale site, [HauteLook](#).

Nordstrom.com

[Nordstrom.com](#), the company's is the company's online ecommerce site for Nordstrom, Pop-In@Nordstrom and SPACE. Nordstrom.com currently serves customers in 98 countries and offers everyday free shipping and free returns every day within the US.

Nordstrom Product Group

Nordstrom Product Group designs, contracts to manufacture and markets apparel, footwear and accessories especially suited to customer preferences. Nordstrom-exclusive lines are distinguished by quality craftsmanship, fit and extended size selection.

Nordstrom Credit

Nordstrom Credit offers customers a variety of payment products and services including the Nordstrom Rewards® program, the Nordstrom credit card, Nordstrom Visa Signature® card and Nordstrom debit card. Nordstrom Credit is focused on enhancing customer relationships by providing payment options that make shopping with Nordstrom more convenient.

PHILOSOPHY

Since 1901, Nordstrom has been guided by its founder's philosophy: offer the best customer experience possible.