

NORDSTROM

MEN'S STORE NYC SERVICES FACT SHEET

STYLE EXPERTS

PERSONAL STYLISTS

Our Nordstrom [Personal Stylists](#) are super friendly, and appointments are fast, free and zero pressure. Our stylists can help with everything from a little fashion advice, to finding the perfect gift or a whole new wardrobe. It's the ultimate shopping convenience, designed to make shopping fun and effortless. Book an appointment [online](#).

STYLE BOARDS

Style Boards is a convenient and personalized way of shopping anytime, anywhere. A Nordstrom Personal Stylist can create a digital Style Board with handpicked fashion recommendations sent to your mobile phone. You can view style picks and have a conversation through the app, and purchase directly through [Nordstrom.com](#).

ON-SITE ALTERATIONS & TAILORING

Nordstrom Men's Store NYC offers onsite alterations and tailoring services, with free basic alterations for many full-price items. We even offer alterations on pieces you already own – just ask a salesperson for details, or simply book an appointment [online](#). Express alterations are also available.

SHOE SHINE & SNEAKER DETAILING

Have your shoes professionally polished or cleaned on the spot or drop them off. Classis shoe shine is \$5, boots at \$6 and golf shoes and sneakers are \$7.

CERTIFIED SHOE FITTERS

In all of our shoe departments, our experts know what it takes for a perfect fit—even if your feet are two different sizes. Located on the lower level.

GET IT YOUR WAY

24/7 BUY ONLINE & PICK-UP IN-STORE

Shop [Nordstrom.com](#) to see items you can order and pick up from the Nordstrom Men's Store NYC 24 hours a day, seven days a week. Complete your checkout online, and when your order is ready for pickup, you'll receive an email confirmation.

THREE-HOUR SAME-DAY DELIVERY

For \$20, items that are in stock in-store can be ordered online and hand-delivered to a customer's door (within certain zip codes). Customers can visit Nordstrom on the way to the office, dinner, or their next activity and we'll send the bags to their home, office, or hotel within 3 hours. In NYC, orders can be delivered to your home or office 24 hours a day.

RESERVE & TRY IN-STORE

Exclusively on our mobile app, you can reserve items online, and then try them on at Nordstrom. It's super-fast and easy—a great way to make sure your choice is everything you hoped it would be. Located on the lower level at order pick-up.

EXPRESS RETURNS

Bring your in-store or online purchases to Nordstrom and drop them at our self-serve kiosks conveniently located at each entrance on street level.

PERSONALIZATION

Heat press a shirt, get custom embroidery on any item in-store, or get a hem while you wait – all in our Levi's Tailor Shop. Located on the street level near the 58th Street entrance.

NORDSTROM TO YOU

Nordstrom to You is a new service where we've put our store on wheels to bring styling, tailoring, deliveries and more right to a customer's door.

RELAX & REFRESH

CLUBHOUSE

The Clubhouse is a stylish bar where you can treat yourself to a cocktail or glass of wine while taking in intimate views of Central Park and Columbus Circle. Hand-crafted cocktails made from global spirits and freshly squeezed juices will showcase the coveted passion of the clubhouse's expert mixologists. Sample comfort snacks that are carefully selected with seasonality in mind, including warm toasts, indulgent melts and a signature Crab Roll developed by Nordstrom Chefs. Bring a group, meet with your stylist, or do both! Located on level two.

COFFEE SHOP

The coffee shop is a collaboration between Nordstrom Specialty Coffee and Toby's Estate Coffee, a small batch coffee roaster based in Brooklyn. Enjoy espresso drinks, single-origin coffee and unique blends from both Nordstrom custom label coffees and Toby's Estate Coffee, at a variety of roasts. Skilled baristas will prepare handcrafted espresso drinks as well as pour over, Chemex, and Kyoto Brewed Coffee; Nitro Cold Brew on tap; seasonal artisan drinks and iced and hot tea selections. As an added twist, the coffee shop will also offer Bronx Brewery draft beer on tap, coffee cocktails, and local pastries, retail coffee and related merchandise. Located on the lower level.

MAKING SHOPPING EASY

CELL-PHONE CHARGING KIOSK

Our complimentary charging lockers offer various types of cords so you can charge your cell phone or tablet while you shop or dine at the store. Located on level two.

FREE WI-FI

Stay connected while you shop (because everyone *needs* to see those kicks you're trying on!)

GIFT CARDS

Give the card that gives. We donate 1% of all Gift Card sales to local nonprofits in our communities.

COMPLIMENTARY GIFT BOXES

Our signature silver gift boxes are free with your purchase – simply ask a salesperson.