## SECURITIES AND EXCHANGE COMMISSION

Washington, DC 20549
FORM 10-Q
[X] QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15 (d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarterly period ended October 31, 1996
[ ] TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from $\qquad$ to $\qquad$
Commission File Number 0-6074
Nordstrom, Inc.
(Exact name of Registrant as specified in its charter)

Washington
(State or other jurisdiction of incorporation or organization)

91-0515058
(IRS Employer Identification No.)

1501 Fifth Avenue, Seattle, Washington 98101
(Address of principal executive offices) (Zip code)
Registrant's telephone number, including area code: (206) 628-2111

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or $15(\mathrm{~d})$ of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.
YES X NO

Common stock outstanding as of November 26, 1996: 80,198,803 shares of common stock.

## NORDSTROM, INC. AND SUBSIDIARIES

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## PART I. FINANCIAL INFORMATION

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            NORDSTROM, INC. AND SUBSIDIARIES
            CONSOLIDATED STATEMENTS OF EARNINGS
(dollars in thousands except per share amounts)
                                    (unaudited)
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|  | Three Months |  |  | ths ber 31, | Nine <br> Ended Oc | Months tober 31, |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 1996 |  | 1995 | 1996 | 1995 |
| Net sales | \$ | 984,440 | \$ | 906, 848 | \$3, 131, 866 | \$2,871, 685 |
| Costs and expenses: |  |  |  |  |  |  |
| Cost of sales and related buying and occupancy |  | 665,378 |  | 612, 284 | 2,144,378 | 1,945,802 |
| Selling, general and administrative |  | 288,644 |  | 267,552 | 886,267 | 806,813 |
| Interest, net |  | 9,151 |  | 10,849 | 31, 230 | 28,527 |
| Service charge income and other, net |  | $(34,469)$ |  | $(32,379)$ | $(102,723)$ | $(92,741)$ |
| Total costs and |  |  |  |  |  |  |
| Earnings before income taxes |  | 55,736 |  | 48,542 | 172,714 | 183,284 |
| Income taxes |  | 21,700 |  | 19,100 | 68,000 | 72,300 |
| Net earnings | \$ | 34, 036 | \$ | 29,442 | \$ 104,714 | \$ 110,984 |
| Net earnings per average share of common stock outstanding | \$ | . 42 | \$ | . 36 | \$ 1.29 | \$ 1.35 |
| Cash dividends paid per share of common stock outstanding | \$ | . 125 | \$ | . 125 | \$ . 375 | \$ . 375 |

These statements should be read in conjunction with the Notes to Consolidated Financial Statements contained herein and in the Nordstrom 1995 Annual Report to Shareholders.

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NORDSTROM, INC. AND SUBSIDIARIES
    CONSOLIDATED BALANCE SHEETS
        (dollars in thousands)
                                    (unaudited)
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| ASSETS |  |  |  |
| :---: | :---: | :---: | :---: |
| Current Assets: |  |  |  |
| Cash and cash equivalents | \$ 11,343 | \$ 24,517 | \$ 52,324 |
| Accounts receivable, net | 690,047 | 893,927 | 818,314 |
| Merchandise inventories | 976,488 | 626,303 | 877,772 |
| Prepaid income taxes and other | 67,755 | 68,029 | 63,644 |
| Total current assets | 1,745,633 | 1,612,776 | 1,812,054 |
| Property, buildings and equipment, net | 1,131,913 | 1,103,298 | 1,070,051 |
| Other assets | 16,875 | 16,545 | 15,838 |
| TOTAL ASSETS | \$2,894,421 | \$2,732,619 | \$2,897,943 |
| LIABILITIES AND SHAREHOLDERS' EQUITY |  |  |  |
| Current Liabilities: |  |  |  |
| Notes payable | \$ 190,890 | \$ 232,501 | \$ 258, 057 |
| Accounts payable | 473,843 | 277,584 | 429,147 |
| Accrued salaries, wages and taxes | 180,971 | 185,540 | 174,233 |
| Accrued expenses | 49,642 | 47, 834 | 52,878 |
| Accrued income taxes | 6,662 | 14,644 | 2,746 |
| Current portion |  |  |  |
| Total current liabilities | 927,228 | 832,313 | 1,017,058 |
| Long-term debt | 379,750 | 365,733 | 390,122 |
| Deferred lease credits and other deferred items | 125,893 | 111,601 | 103,558 |
| Shareholders' equity: |  |  |  |
| Common stock, without par value: |  |  |  |
| 250,000,000 shares authorized; |  |  |  |
| 81,182,651, 81,113,144 and |  |  |  |
| 81,319,601 shares issued |  |  |  |
| and outstanding | 182,662 | 168,440 | 166,080 |
| Retained earnings | 1,278,888 | 1,254,532 | 1,221,125 |
| Total shareholders' equity | 1,461, 550 | 1,422,972 | 1,387,205 |
| total liabilities and shareholders' |  |  |  |
| EQUITY | \$2, 894, 421 | \$2,732,619 | \$2,897,943 |

These statements should be read in conjunction with the Notes to Consolidated Financial Statements contained herein and in the Nordstrom 1995 Annual Report to Shareholders.

| OPERATING ACTIVITIES: |  |  |
| :---: | :---: | :---: |
| Net earnings | \$104, 714 | \$110, 984 |
| Adjustments to reconcile net earnings to net cash provided by (used in) operating activities: |  |  |
| Depreciation and amortization | 116,878 | 96,468 |
| Change in: |  |  |
| Accounts receivable, net | 17,280 | $(142,423)$ |
| Merchandise inventories | $(350,185)$ | $(249,842)$ |
| Prepaid income taxes and other | 274 | $(2,249)$ |
| Accounts payable | 196, 259 | 156, 063 |
| Accrued salaries, wages and taxes | $(4,569)$ | $(16,268)$ |
| Accrued expenses | 1,808 | 11,888 |
| Income tax liabilities | $(16,304)$ | $(26,013)$ |
| Deferred lease credits | 22,614 | 45, 207 |
| Net cash provided by (used in) operating activities | 88,769 | $(16,185)$ |
| INVESTING ACTIVITIES: |  |  |
| Additions to property, buildings and equipment, net | $(144,672)$ | $(181,900)$ |
| Other | (910) | (248) |
| Net cash used in investing activities | $(145,582)$ | $(182,148)$ |
| FINANCING ACTIVITIES: |  |  |
| Proceeds from accounts receivable securitization | 186,600 |  |
| (Decrease) increase in notes payable | $(41,611)$ | 170,669 |
| Proceeds from issuance of long-term debt | 57,759 | 140,861 |
| Principal payments on long-term debt | $(92,973)$ | $(25,791)$ |
| Proceeds from issuance of common stock | 14, 222 | 2,746 |
| Cash dividends paid | $(30,447)$ | $(30,848)$ |
| Purchase and retirement of common stock | $(49,911)$ | $(39,477)$ |
| Net cash provided by |  |  |
| financing activities | 43,639 | 218,160 |
| Net (decrease) increase in |  |  |
| cash and cash equivalents | $(13,174)$ | 19,827 |
| Cash and cash equivalents at |  |  |
| Cash and cash equivalents at end of period | \$ 11, 343 | \$ 52, 324 |

These statements should be read in conjunction with the Notes to Consolidated Financial Statements contained herein and in the Nordstrom 1995 Annual Report to Shareholders.

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    NORDSTROM, INC. AND SUBSIDIARIES
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS
    (dollars in thousands)
                            (unaudited)
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Note 1:
The consolidated balance sheets of Nordstrom, Inc. and subsidiaries (the "Company") as of October 31, 1996 and 1995, and the related consolidated statements of earnings and cash flows for the periods then ended, have been prepared from the accounts without audit.

The consolidated financial information is applicable to interim periods and is not necessarily indicative of the results to be expected for the year ending January 31, 1997.

It is not considered necessary to include detailed footnote information as of October 31, 1996 and 1995. The financial information should be read in conjunction with the Notes to Consolidated Financial Statements contained in the Nordstrom 1995 Annual Report to Shareholders.

In the opinion of management, the consolidated financial information includes all adjustments (consisting only of normal, recurring adjustments) necessary to present fairly the financial position of Nordstrom, Inc. and subsidiaries as of October 31, 1996 and 1995, and the results of their operations and cash flows for the periods then ended, in accordance with generally accepted accounting principles applied on a consistent basis.

Certain reclassifications of prior year balances have been made for consistent presentation.

Note 2: The summarized unaudited combined results of operations of Nordstrom Credit, Inc. and Nordstrom National Credit Bank are as follows:

|  | Three Months Ended October 31, 19961995 |  | Nine Months Ended October 31, 19961995 |  |
| :---: | :---: | :---: | :---: | :---: |
| Total revenue | \$34,780 | \$36,338 | \$113, 144 | \$98,176 |
| Earnings before income taxes | 14,663 | 12,589 | 36,589 | 27,064 |
| Net earnings | 9,573 | 8,004 | 23,429 | 17,264 |

NORDSTROM, INC. AND SUBSIDIARIES<br>NOTES TO CONSOLIDATED FINANCIAL STATEMENTS<br>(dollars in thousands)<br>(unaudited)

Note 3:
On August 15, 1996, the Company transferred substantially all of its VISA credit card receivables (approximately $\$ 203,000$ ) to a trust in exchange for certificates representing undivided interests in the trust. A Class A certificate with a market value of $\$ 186,600$ was sold to a third party, and a Class B certificate, which is subordinated to the Class A certificate, was retained by the Company. The Company owns the remaining undivided interests in the trust not represented by the Class A and Class B certificates (the "Seller's Interest"). These transactions had no significant impact on the Company's earnings in the quarter ended October 31, 1996.

Cash flows generated from the receivables in the trust are, to the extent allocable to the investors, applied to the payment of interest on the Class A and Class B certificates, absorption of credit losses, and payment of servicing fees to the Company, which will continue to service the receivables for the trust. Excess cash flows revert to the Company. The Company's investment in the Class B certificate and the Seller's Interest totals $\$ 28,423$ at October 31, 1996, and is included in accounts receivable.

Pursuant to the terms of operative documents of the trust, in certain events the Company may be required to fund certain amounts pursuant to a recourse obligation for credit losses. Based on current cash flow projections, the Company does not believe any additional funding will be required.

Item 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

The following discussion should be read in conjunction with the Management Discussion and Analysis section of the Nordstrom 1995 Annual Report to Shareholders.

Results of Operations:
During the third quarter of 1996, sales increased $8.6 \%$ when compared with the same quarter in 1995. For the nine-month period, sales increased 9.1\% compared to the same period in 1995. Sales for comparable stores decreased $.3 \%$ during the quarter and increased $1.5 \%$ for the nine-month period, with the remainder of the increase coming from new units. Comparable store sales results continued to soften during the third quarter, and the Company remains cautious with respect to sales projections for the remainder of the year.

Cost of sales and related buying and occupancy costs increased as a percentage of sales for both the quarter and the nine-month period as compared to the corresponding periods in 1995. For the quarter, the increase was due primarily to higher buying costs, as the Company's merchandise margins improved in the quarter as a result of lower markdowns. For the nine-month period, the increase was due to lower merchandise margins which resulted from increased markdowns and a lower markup. Occupancy costs also increased as a percentage of sales for the nine-month period as a result of new stores and remodeling projects.

Selling, general and administrative expenses decreased as a percentage of sales during the third quarter as compared to the corresponding period in 1995 primarily due to management's efforts to control costs, as well as an acceleration of certain sales promotion expenses from the third to the first quarter in 1996. The decrease was partially offset by higher bad debt expenses resulting from continuing increases in the level of bad debt writeoffs. Higher bad debts were also a major factor in the increase in selling, general and administrative expenses as a percentage of sales for the ninemonth period as compared to the corresponding period in 1995. Direct selling expenses also increased in the nine-month period. These increases were partially offset by lower distribution costs for the Company's direct sales division and decreased spending on development of a new payroll system which was implemented in early 1996.

For the quarter, interest expense decreased as a percentage of sales when compared to the corresponding period in 1995, primarily due to lower levels of debt outstanding.

Service charge income and other, net decreased as a percentage of sales for the quarter when compared to the corresponding period in 1995 primarily due to a reduction in net revenues from the Company's VISA card program, as a result of the securitization of these receivables in the third quarter. Certain other information regarding this securitization of receivables is included in Note 3 to the financial statements under Part I, Item 1. The decrease was partially offset by a gain on the sale of equipment totaling $\$ 3.1$ million ( $\$ .02$ per share after income taxes). For the nine-month period, service charge income and other, net increased as a percentage of sales when compared to the corresponding period in 1995 primarily due to an increase in net revenues resulting from the growth of the Company's VISA and proprietary credit card programs.

Financial Condition:
The Company completed a securitization of its VISA card portfolio on August 15, 1996. Substantially all of the net proceeds from the transaction were used to reduce short-term. Certain other information regarding this securitization of receivables is included in Note 3 to the financial statements under Part I, Item 1. Also during the third quarter, the Company issued $\$ 58$ million in medium-term notes to replace maturing medium-term notes.

In October 1996, the Company completed its repurchase of $\$ 100$ million of the Company's outstanding stock as approved by the Board of Directors at the May 1995 meeting. At its regular meeting on November 19, 1996, the Board of Directors of the Company authorized another repurchase of up to $\$ 100$ million of the Company's outstanding stock.

During the third quarter the Company opened two full-line stores at Somerset Collection North in Troy, Michigan and at Park Meadows Mall in Denver, Colorado. This completes the store opening schedule for 1996. Construction is progressing as planned on the three new stores scheduled to open in 1997.

Item 1. Legal Proceedings
The Company is not involved in any material pending legal proceedings, other than routine litigation in the ordinary course of business.

Item 6. Exhibits and Reports on Form 8-K
(a) Exhibits
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(10.1) Master Pooling and Servicing Agreement dated August 14, 1996 between Nordstrom National Credit Bank and Norwest Bank Colorado, National Association is filed in paper format under Form SE.
(10.2) Series 1996-A Supplement to Master Pooling and Servicing Agreement dated August 14, 1996 between Nordstrom National Credit Bank, Nordstrom Credit, Inc. and Norwest Bank Colorado, National Association is filed in paper format under Form SE.
(10.3) Transfer and Administration Agreement dated August 14, 1996 between Nordstrom National Credit Bank, Enterprise Funding Corporation and Nationsbank, N.A. is filed in paper format under Form SE.
(27.1) Financial Data Schedule is filed herein as an Exhibit.
(b) Reports on Form 8-K

No reports on Form $8-K$ were filed during the quarter for which this report is filed.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

> NORDSTROM, INC.
(Registrant)
/s/ John A. Goesling
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John A. Goesling, Executive Vice President and Treasurer (Principal Financial and Accounting Officer)

Date: December 12, 1996
NORDSTROM, INC. AND SUBSIDIARIES
Exhibit Index
Exhibit

Method of Filing10.1 Master Pooling and Servicing Agreement10.2 Series 1996-A Supplement to MasterPooling and Servicing Agreement
10.3 Transfer and Administration Agreement
$\qquad$

P Filed in paper format under Form SE

P Filed in paper format under Form SE

P Filed in paper format under Form SE

Filed herewith electronically

