UNITED STATES<br>SECURITIES AND EXCHANGE COMMISSION<br>Washington, D.C. 20549

## FORM 10-Q

(Mark One)
Q QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 For the quarterly period ended October 30, 2010

OR

## TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from $\qquad$ to $\qquad$
Commission file number 001-15059

## NORDSTROM, INC.

(Exact name of Registrant as specified in its charter)

| Washington |  |
| :---: | :---: |
| (State or other jurisdiction of |  |
| incorporation or organization) | $\mathbf{9 1 - 0 5 1 5 0 5 8}$ |
| (IRS Employer |  |
| Identification No.) |  |
| $\mathbf{1 6 1 7}$ Sixth Avenue, Seattle, Washington |  |
| (Address of principal executive offices) | $\mathbf{9 8 1 0 1}$ |
| (Zip Code) |  |

206-628-2111
(Registrant's telephone number, including area code)
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.
YES $\checkmark$ NO $\square$
Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).
YES $\checkmark$ NO $\square$
Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.
Large accelerated filer $\square$
Accelerated filer
Non-accelerated filer $\square$ (Do not check if a smaller reporting company)
Smaller reporting company $\square$
Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).
YES $\square$ NO $\square$
Common stock outstanding as of December 3, 2010: 218,999,979 shares of common stock

## NORDSTROM, INC.

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## PART I - FINANCIAL INFORMATION

## Item 1. Financial Statements (Unaudited).

## NORDSTROM, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF EARNINGS

(Amounts in millions except per share amounts)
(Unaudited)

|  | Quarter Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  | $\begin{gathered} \hline \text { October 31, } \\ 2009 \end{gathered}$ |  | October 30, 2010 |  | $\begin{gathered} \hline \text { October 31, } \\ 2009 \end{gathered}$ |  |
| Net sales | \$ | 2,087 | \$ | 1,868 | \$ | 6,494 | \$ | 5,719 |
| Credit card revenues |  | 95 |  | 95 |  | 290 |  | 268 |
| Total revenues |  | 2,182 |  | 1,963 |  | 6,784 |  | 5,987 |
| Cost of sales and related buying and occupancy costs |  | $(1,331)$ |  | $(1,210)$ |  | $(4,139)$ |  | $(3,735)$ |
| Selling, general and administrative expenses: |  |  |  |  |  |  |  |  |
| Retail |  | (569) |  | (500) |  | $(1,715)$ |  | $(1,478)$ |
| Credit |  | (61) |  | (81) |  | (218) |  | (250) |
| Earnings before interest and income taxes |  | 221 |  | 172 |  | 712 |  | 524 |
| Interest expense, net |  | (31) |  | (38) |  | (94) |  | (105) |
| Earnings before income taxes |  | 190 |  | 134 |  | 618 |  | 419 |
| Income tax expense |  | (71) |  | (51) |  | (237) |  | (150) |
| Net earnings | \$ | 119 | \$ | 83 | \$ | 381 | \$ | 269 |
| Earnings per share: |  |  |  |  |  |  |  |  |
| Basic | \$ | 0.54 | \$ | 0.38 | \$ | 1.74 | \$ | 1.24 |
| Diluted | \$ | 0.53 | \$ | 0.38 | \$ | 1.71 | \$ | 1.23 |
| Weighted average shares outstanding: |  |  |  |  |  |  |  |  |
| Basic |  | 219.0 |  | 217.1 |  | 218.9 |  | 216.5 |
| Diluted |  | 222.5 |  | 220.7 |  | 222.6 |  | 219.0 |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

## NORDSTROM, INC.

## CONDENSED CONSOLIDATED BALANCE SHEETS

(Amounts in millions)
(Unaudited)

|  | October 30, 2010 |  |  | January 30, 2010 |  | October 31, 2009 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |  |
| Current assets: |  |  |  |  |  |  |  |
| Cash and cash equivalents | \$ | \$ | 1,046 | \$ | 795 | \$ | 484 |
| Accounts receivable, net |  |  | 2,015 |  | 2,035 |  | 2,016 |
| Merchandise inventories |  |  | 1,307 |  | 898 |  | 1,193 |
| Current deferred tax assets, net |  |  | 238 |  | 238 |  | 230 |
| Prepaid expenses and other |  |  | 120 |  | 88 |  | 84 |
| Total current assets |  |  | 4,726 |  | 4,054 |  | 4,007 |
| Land, buildings and equipment (net of accumulated depreciation of $\$ 3,451, \$ 3,316$ and $\$ 3,309$ ) |  |  | 2,300 |  | 2,242 |  | 2,239 |
| Goodwill |  |  | 53 |  | 53 |  | 53 |
| Other assets |  |  | 303 |  | 230 |  | 217 |
| Total assets | \$ | \$ | 7,382 | \$ | 6,579 | \$ | 6,516 |
| Liabilities and Shareholders' Equity |  |  |  |  |  |  |  |
| Current liabilities: |  |  |  |  |  |  |  |
| Accounts payable | \$ | \$ | 1,054 | \$ | 726 | \$ | 980 |
| Accrued salaries, wages and related benefits |  |  | 296 |  | 336 |  | 255 |
| Other current liabilities |  |  | 587 |  | 596 |  | 520 |
| Current portion of long-term debt |  |  | 6 |  | 356 |  | 356 |
| Total current liabilities |  |  | 1,943 |  | 2,014 |  | 2,111 |
| Long-term debt, net |  |  | 2,806 |  | 2,257 |  | 2,259 |
| Deferred property incentives, net |  |  | 496 |  | 469 |  | 470 |
| Other liabilities |  |  | 266 |  | 267 |  | 246 |
| Commitments and contingencies |  |  |  |  |  |  |  |
| Shareholders' equity: |  |  |  |  |  |  |  |
| Common stock, no par value: 1,000 shares authorized; 218.6, 217.7 and 217.3 shares issued and outstanding |  |  | 1,138 |  | 1,066 |  | 1,051 |
| Retained earnings |  |  | 752 |  | 525 |  | 388 |
| Accumulated other comprehensive loss |  |  | (19) |  | (19) |  | (9) |
| Total shareholders' equity |  |  | 1,871 |  | 1,572 |  | 1,430 |
| Total liabilities and shareholders' equity | \$ | \$ | 7,382 | \$ | 6,579 | \$ | 6,516 |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

## NORDSTROM, INC.

CONDENSED CONSOLIDATED STATEMENTS OF SHAREHOLDERS' EQUITY
(Amounts in millions except per share amounts)
(Unaudited)

|  | Common Stock |  | Retained <br> Earnings |  | Accumulated Other Comprehensive Loss | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares | Amount |  |  |  |  |  |
| Balance at January 30, 2010 | 217.7 | \$1,066 | \$ | 525 | \$ (19) |  | 1,572 |
| Net earnings | - | - |  | 381 | - |  | 381 |
| Other comprehensive earnings, net of tax | - | - |  | - | - |  | - |
| Comprehensive net earnings |  |  |  |  |  |  | 381 |
| Dividends (\$0.56 per share) | - | - |  | (123) | - |  | (123) |
| Issuance of common stock for: |  |  |  |  |  |  |  |
| Stock option plans | 1.4 | 32 |  | - | - |  | 32 |
| Employee stock purchase plan | 0.4 | 13 |  | - | - |  | 13 |
| Other | - | 1 |  | - | - |  | 1 |
| Stock-based compensation | - | 26 |  | - | - |  | 26 |
| Repurchase of common stock | (0.9) | - |  | (31) | - |  | (31) |
| Balance at October 30, 2010 | 218.6 | \$1,138 | \$ | 752 | \$ (19) |  | 1,871 |


|  | Common Stock |  | Retained Earnings |  | AccumulatedOtherComprehensiveEarnings (Loss) | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Shares | Amount |  |  |  |  |  |
| Balance at January 31, 2009 | 215.4 | \$ 997 | \$ | 223 | \$ (10) |  | 1,210 |
| Net earnings | - | - |  | 269 | - |  | 269 |
| Other comprehensive earnings, net of tax | - | - |  | - | 1 |  | 1 |
| Comprehensive net earnings |  |  |  |  |  |  | 270 |
| Dividends (\$0.48 per share) | - | - |  | (104) | - |  | (104) |
| Issuance of common stock for: |  |  |  |  |  |  |  |
| Stock option plans | 1.1 | 18 |  | - | - |  | 18 |
| Employee stock purchase plan | 0.7 | 13 |  | - | - |  | 13 |
| Other | 0.1 | 1 |  | - | - |  | 1 |
| Stock-based compensation | - | 22 |  | - | - |  | 22 |
| Balance at October 31, 2009 | 217.3 | \$1,051 | \$ | 388 | \$ (9) |  | 1,430 |

The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

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## NORDSTROM, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

## (Amounts in millions)

(Unaudited)

|  | Nine Months Ended |  |
| :---: | :---: | :---: |
|  | October 30, 2010 | October 31, 2009 |
| Operating Activities |  |  |
| Net earnings | \$ 381 | \$ 269 |
| Adjustments to reconcile net earnings to net cash provided by operating activities: |  |  |
| Depreciation and amortization of buildings and equipment, net | 244 | 234 |
| Amortization of deferred property incentives and other, net | (40) | (31) |
| Deferred income taxes, net | (16) | (45) |
| Stock-based compensation expense | 29 | 24 |
| Tax benefit from stock-based compensation | 10 | 4 |
| Excess tax benefit from stock-based compensation | (10) | (5) |
| Provision for bad debt expense | 125 | 175 |
| Change in operating assets and liabilities: |  |  |
| Accounts receivable | (46) | (119) |
| Merchandise inventories | (362) | (264) |
| Prepaid expenses and other assets | (36) | (13) |
| Accounts payable | 267 | 401 |
| Accrued salaries, wages and related benefits | (40) | 41 |
| Other current liabilities | (20) | (1) |
| Deferred property incentives | 77 | 86 |
| Other liabilities | (2) | 45 |
| Net cash provided by operating activities | 561 | 801 |
|  |  |  |
| Investing Activities |  |  |
| Capital expenditures | (295) | (281) |
| Change in credit card receivables originated at third parties | (59) | (129) |
| Other, net | 4 | 1 |
| Net cash used in investing activities | (350) | (409) |



The accompanying Notes to Condensed Consolidated Financial Statements are an integral part of these financial statements.

## NORDSTROM, INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts) (Unaudited)

## NOTE 1: BASIS OF PRESENTATION

The accompanying condensed consolidated financial statements include the financial statements of Nordstrom, Inc. and its subsidiaries. All intercompany transactions and balances are eliminated in consolidation. The interim condensed consolidated financial statements have been prepared on a basis consistent in all material respects with the accounting policies described and applied in our 2009 Annual Report on Form 10-K, and reflect all adjustments that are, in management's opinion, necessary for the fair presentation of the results of operations, financial position and cash flows for the periods presented.

The condensed consolidated financial statements as of and for the periods ended October 30, 2010 and October 31, 2009 are unaudited. The condensed consolidated balance sheet as of January 30, 2010 has been derived from the audited consolidated financial statements included in our 2009 Annual Report on Form 10-K. The interim condensed consolidated financial statements should be read together with the consolidated financial statements and related footnote disclosures contained in our 2009 Annual Report on Form 10-K.

The preparation of our financial statements requires that we make estimates and judgments that affect the reported amounts of assets, liabilities, revenues and expenses, and disclosure of contingent assets and liabilities. We base our estimates on historical experience and other assumptions that we believe to be reasonable under the circumstances. Actual results may differ from these estimates.

Our business, like that of other retailers, is subject to seasonal fluctuations. Due to our Anniversary Sale in July, the holidays in December and the half-yearly sales that occur in the second and fourth quarters, our sales are historically higher in the second and fourth quarters of the fiscal year than in the first and third quarters. Accordingly, results for any quarter are not necessarily indicative of the results that may be achieved for a full fiscal year.

## Recent Accounting Pronouncements

In July 2010, the Financial Accounting Standards Board issued Accounting Standards Update ("ASU") No. 2010-20, Disclosures about the Credit Quality of Financing Receivables and the Allowance for Credit Losses, which requires additional disclosures about the credit quality of financing receivables, including credit card receivables, and the allowance for doubtful accounts. The provisions of this ASU, which are effective beginning with our annual report for the year ending January 29, 2011, will not impact our consolidated financial position or statement of operations, as its requirements are disclosure-only in nature.

## NOTE 2: ACCOUNTS RECEIVABLE

The following table illustrates the activity in our allowance for doubtful accounts for the nine months ended October 30, 2010 and October 31, 2009:

|  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  | October 31, 2009 |  |
| Allowance at beginning of period | \$ | 190 | \$ | \$ 138 |
| Bad debt provision |  | 125 |  | 175 |
| Net write-offs |  | (155) |  | (143) |
| Allowance at end of period | \$ | 160 | \$ | \$ 170 |

## NORDSTROM, INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts) (Unaudited)

## NOTE 3: DEBT AND CREDIT FACILITIES

## Debt

A summary of our long-term debt is as follows:


On April 15, 2010, we retired our $\$ 350$ Series 2007-1 Class A \& B Notes. On April 23, 2010, we issued $\$ 500$ of senior unsecured notes at $4.75 \%$, due May 2020 . After deducting the original issue discount of $\$ 2$, net proceeds from the offering were $\$ 498$. We intend to use the net proceeds for general corporate purposes.

Our interest rate swap agreements (collectively, the "swap"), which have a $\$ 650$ notional amount maturing in 2018, are intended to hedge the exposure of changes in the fair value of our fixed-rate senior notes due in 2018 from interest rate risk. We receive a fixed rate of $6.25 \%$ and pay a variable rate based on one-month LIBOR plus a margin of $2.9 \%$ ( $3.1 \%$ at October 30, 2010). The swap is designated as a fully effective fair value hedge. As such, the interest rate swap fair value is included in other assets or other liabilities on the condensed consolidated balance sheet, with an offsetting adjustment to the carrying value of our long-term debt (included in other unsecured debt in the table above).

As of October 30, 2010, the estimated fair value of long-term debt, including current maturities and excluding the value of our interest rate swap, was $\$ 3,071$. The estimated fair value of the swap was a $\$ 55$ asset as of October 30, 2010. The fair value of long-term debt is estimated using quoted market prices of the same or similar issues, while the fair value of our swap is estimated based upon open-market quotes for identical or comparable arrangements from reputable third-party brokers using market-based inputs, adjusted for credit risk. As such, these are considered Level 2 measurements, as defined by applicable fair value accounting standards.

## NORDSTROM, INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts) (Unaudited)

## NOTE 3: DEBT AND CREDIT FACILITIES (CONTINUED)

## Credit Facilities

As of October 30, 2010, we had total short-term borrowing capacity available for general corporate purposes of $\$ 950$. Of the total capacity, we had $\$ 650$ under our commercial paper program, which is backed by our unsecured revolving credit facility ("revolver") that expires in August 2012 and $\$ 300$ under our Variable Funding Note facility ("2007-A VFN") that expires in January 2011. As of October 30, 2010, we had no outstanding issuances under our commercial paper program and no outstanding borrowings under our revolver or our 2007-A VFN.

The revolver includes certain customary financial covenants. As of October 30, 2010, we were in compliance with these covenants.

## NOTE 4: CONTINGENT LIABILITIES

We are subject from time to time to various claims and lawsuits arising in the ordinary course of business, including lawsuits alleging violations of state and/or federal wage and hour laws. Some of these suits purport or may be determined to be class actions and/or seek substantial damages. While we cannot predict the outcome of these matters with certainty, we do not believe any such claim, proceeding or litigation, either alone or in aggregate, will have a material impact on our results of operations, financial position or cash flows.

## NOTE 5: SHAREHOLDERS' EQUITY

In August 2010, our Board of Directors authorized a program to repurchase up to $\$ 500$ of our outstanding common stock, through January 28, 2012. Through October 30, 2010, we repurchased 0.9 shares of our common stock under this program for an aggregate purchase price of $\$ 31$, and had $\$ 469$ in remaining capacity. The actual amount and timing of future share repurchases, if any, will be subject to market conditions and applicable Securities and Exchange Commission rules.

## NOTE 6: STOCK COMPENSATION PLANS

On May 18, 2010, our shareholders approved the adoption of the Nordstrom, Inc. 2010 Equity Incentive Plan ("2010 Plan"), which replaced the 2004 Equity Incentive Plan ("2004 Plan"). The 2010 Plan authorizes the grant of stock options, performance share units, restricted stock units, stock appreciation rights and both restricted and unrestricted shares of common stock to employees. The aggregate number of shares to be issued under the 2010 Plan may not exceed 11.6 plus any shares currently outstanding under the 2004 Plan, which are forfeited or which expire during the term of the 2010 Plan. No future grants will be made under the 2004 Plan.

During the nine months ended October 30, 2010 and October 31, 2009, we granted 2.6 and 4.9 options with weighted average grant-date fair values per option of \$13 and \$7.

## NORDSTROM, INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts) (Unaudited)

## NOTE 7: EARNINGS PER SHARE

The computation of earnings per share is as follows:

|  | Quarter Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  | October 31, 2009 |  | October 30, 2010 |  | October 31, 2009 |  |
| Net earnings | \$ | 119 | \$ | 83 | \$ | 381 | \$ | 269 |
| Basic shares |  | 219.0 |  | 217.1 |  | 218.9 |  | 216.5 |
| Dilutive effect of stock options and performance share units |  | 3.5 |  | 3.6 |  | 3.7 |  | 2.5 |
| Diluted shares |  | 222.5 |  | 220.7 |  | 222.6 |  | 219.0 |
| Earnings per basic share | \$ | 0.54 | \$ | 0.38 | \$ | 1.74 | \$ | 1.24 |
| Earnings per diluted share | \$ | 0.53 | \$ | 0.38 | \$ | 1.71 | \$ | 1.23 |
| Anti-dilutive stock options and other |  | 7.1 |  | 4.7 |  | 7.0 |  | 8.0 |

## NOTE 8: SEGMENT REPORTING

Through January 30, 2010, our reportable segments consisted of Retail Stores, Direct and Credit. Our Retail Stores segment included our Nordstrom full-line stores and our Nordstrom Rack off-price stores. Our Direct segment consisted of our online store, nordstrom.com.

We view our Nordstrom full-line stores and our Nordstrom online store as a single, "multi-channel" operating segment. Through our multi-channel initiatives, we have substantially integrated the operations, merchandising and technology of our Nordstrom full-line and online stores, consistent with our customers' expectations of a seamless shopping experience regardless of channel. As a result, we have also realigned our internal reporting to our chief operating decision maker to be consistent with these multi-channel initiatives. Effective with the first quarter of 2010, we aggregate our Nordstrom multi-channel and Nordstrom Rack operating segments into a single reportable segment, which we refer to as Retail, based on their similar economic characteristics.

Through our Credit segment, we provide our customers with a variety of payment products and services, including a Nordstrom private label card, two Nordstrom VISA credit cards and a debit card for Nordstrom purchases. Our card products also include a loyalty program that provides benefits to our cardholders based on their level of spending.

Amounts in the Corporate/Other column include unallocated corporate expenses and assets, inter-segment eliminations and other adjustments to segment results necessary for the presentation of consolidated financial results in accordance with generally accepted accounting principles.

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## NORDSTROM, INC.

## NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

(Dollar and share amounts in millions except per share and per option amounts) (Unaudited)

## NOTE 8: SEGMENT REPORTING (CONTINUED)

The segment information for the quarter and nine months ended October 31, 2009 presented below has been adjusted to reflect our 2010 reportable segments.

| Quarter Ended October 30, 2010 | Retail | Credit | Corporate/Other | Total |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Net sales | $\$ 2,051$ | - | $\$$ | 36 | $\$$ |
| Credit card revenues | - | $\$$ | 95 | - | 9 |
| Earnings (loss) before interest and income taxes | 278 |  | 21 | $(78)$ | 95 |
| Interest expense, net | - | $(4)$ | $(27)$ | 221 |  |
| Earnings (loss) before income taxes | 278 | 17 | $(105)$ | $(31)$ | 190 |


| Quarter Ended October 31, 2009 | Retail | Credit | Corporate/Other | Total |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Net sales | $\$ 1,846$ | - | $\$$ | 22 | $\$$ |
| Credit card revenues | - | $\$$ | 96 | $(1)$ |  |
| Earnings (loss) before interest and income taxes | 233 | 3 | $(64)$ | 95 |  |
| Interest expense, net | - | $(11)$ | $(27)$ | 172 |  |
| Earnings (loss) before income taxes | 233 | $(8)$ | $(91)$ | $(38)$ | 134 |


| Nine Months Ended October 30, 2010 | Retail | Credit | Corporate/Other | Total |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Net sales | $\$$ | 6,565 | - | $\$$ | $(71)$ |
| Credit card revenues | - | $\$$ | 290 | - | 6,494 |
| Earnings (loss) before interest and income taxes | 931 | 25 | $(244)$ | 290 |  |
| Interest expense, net | - | $(16)$ | $(78)$ | 712 |  |
| Earnings (loss) before income taxes | 931 | 9 | $(322)$ | $(94)$ |  |
| Total assets | 3,319 | 2,031 | 2,032 | 618 | 7,382 |


| Nine Months Ended October 31, 2009 | Retail | Credit | Corporate/Other | Total |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Net sales | $\$ 5,797$ | - | $\$$ | $(78)$ | $\$$ |
| Credit card revenues | - | $\$$ | 269 | $(1)$ | 268 |
| Earnings (loss) before interest and income taxes | 771 | $(18)$ | $(229)$ | 524 |  |
| Interest expense, net | - | $(31)$ | $(74)$ | $(105)$ |  |
| Earnings (loss) before income taxes | 771 | $(49)$ | $(303)$ | 419 |  |
| Total assets | 3,172 | 2,053 | 1,291 | 6,516 |  |

Within our reportable segments we also monitor sales by channel, as we believe sales are an important measure of our performance. Net sales by channel were as follows:


Online orders fulfilled from our full-line stores are included in Direct sales. Items purchased online and picked up in our full-line stores are included in full-line sales. Prior to February 2010, merchandise purchased from our online store that was later returned to our full-line stores was reported as a deduction from fullline sales. Beginning in February 2010, we now deduct these returns from Direct sales instead of from full-line sales in order to better align sales and sales returns within each channel. For purposes of comparison, 2009 net sales results for both full-line and Direct channels have been revised to reflect this realignment of returns. This realignment of sales returns between channels has no effect on total Retail segment sales.

## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations.

(Amounts in millions except per share and per square foot amounts)
The following discussion should be read in conjunction with the Management's Discussion and Analysis section of our 2009 Annual Report on Form 10-K.

## CAUTIONARY STATEMENT

Certain statements in this Quarterly Report on Form 10-Q contain "forward-looking" information (as defined in the Private Securities Litigation Reform Act of 1995) that involve risks and uncertainties, including, but not limited to, anticipated financial results (including, but not limited to, our anticipated same-store sales results, credit card revenues, gross profit rate, selling, general and administrative expenses, net interest expense, effective tax rate and earnings per share), anticipated store openings, capital expenditures and dividend yield, and trends in our operations. Such statements are based upon current beliefs and expectations of management and are subject to significant risks and uncertainties. Actual future results may differ materially from historical results or current expectations depending upon factors including but not limited to:

- the impact of deteriorating economic and market conditions and the resultant impact on consumer spending patterns,
- our ability to respond to the business environment and fashion trends,
- our ability to safeguard our brand and reputation,
- effective inventory management,
- efficient and proper allocation of our capital resources,
- successful execution of our store growth strategy including the timely completion of construction associated with newly planned stores, relocations and remodels, all of which may be impacted by the financial health of third parties,
- our compliance with applicable banking and related laws and regulations impacting our ability to extend credit to our customers,
- trends in personal bankruptcies and bad debt write-offs,
- availability and cost of credit,
- impact of the current regulatory environment and financial system reforms,
- changes in interest rates,
- disruptions in our supply chain,
- our ability to maintain our relationships with vendors and developers who may be experiencing economic difficulties,
- the geographic locations of our stores,
- our ability to maintain relationships with our employees and to effectively train and develop our future leaders,
- our compliance with information security and privacy laws and regulations, employment laws and regulations and other laws and regulations applicable to us,
- successful execution of our information technology strategy,
- successful execution of our multi-channel strategy,
- risks related to fluctuations in world currencies,
- public health concerns and the resulting impact on consumer spending patterns, supply chain, and employee health,
- weather conditions and hazards of nature that affect consumer traffic and consumers' purchasing patterns,
- the effectiveness of planned advertising, marketing and promotional campaigns,
- our ability to control costs, and
- the timing and amounts of share repurchases, if any, by us.

These and other factors including those factors described in Part I, "Item 1A. Risk Factors" in our 2009 Annual Report on Form 10-K for the fiscal year ended January 30, 2010 and in Part II, "Item 1A. Risk Factors" on page 26 of this report, could affect our financial results and cause actual results to differ materially from any forward-looking information we may provide. We undertake no obligation to update or revise any forward-looking statements to reflect subsequent events, new information or future circumstances.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

## OVERVIEW

We started to experience positive momentum in our business in the second half of 2009, which continued during the first half of 2010. This was a result of our ongoing efforts in the areas of multi-channel execution, merchandising and inventory management, new store and other growth opportunities and, most importantly, improving customer service. During the third quarter of 2010, these positive trends continued to favorably impact our business, as we marked thirteen consecutive months of total company same-store sales increases, with accelerating sales growth on a two-year basis, and five consecutive quarters of earnings improvement.

We strive to offer an outstanding customer experience, regardless of channel, with compelling fashion merchandise and high quality customer experience. This effort has contributed to our recent performance, including sales growth and gross margin expansion. By managing our inventories effectively and flowing new merchandise into our stores more quickly, we have been able to improve regular priced sales, gross profit and inventory turnover. Our multi-channel capabilities allow us to better serve our customers by offering greater access to our inventory and enabling them to shop with us however and whenever they choose. We are continuing to invest in these capabilities as part of our commitment to improving the customer experience.

Our strong financial position enables us to continue to invest in our business through store growth and remodels, technology, merchandising systems and other opportunities. During the nine months ended October 30, 2010, we opened three full-line stores and sixteen Nordstrom Rack stores, and relocated one full-line store and one Nordstrom Rack store. We have been encouraged by the results from our store openings thus far this year. We are also working to improve the online and multi-channel shopping experience by investing in areas such as online marketing, social media, a web site redesign and updated merchandise allocation and assortment systems in order to evolve with our customers' changing needs.

Our credit business continues to improve. Customer payment rates have returned to pre-recession levels, resulting in improved delinquency and write-off trends. These benefits have been partially offset by lower than planned finance charge revenue. We continue to open accounts with high credit quality.

While we remained focused on growing our business, we believe there is still uncertainty in the current economic environment and we do not anticipate any meaningful change in overall consumer spending over the near term. We expect to take advantage of opportunities to continue to improve our execution and gain market share, as a result of our customer-focused strategy, ongoing efforts to improve service, compelling fashion merchandise and financial flexibility.

## RESULTS OF OPERATIONS

Our reportable segments are Retail and Credit. Our Retail segment includes our Nordstrom multi-channel operations and our Rack and Jeffrey stores. For purposes of discussion and analysis of our results of operations, we combine our Retail segment results with revenues and expenses in the "Corporate/Other" column of our segment reporting footnote (collectively, the "Retail Business"). We analyze our results of operations through earnings before interest and income taxes for our Retail Business and Credit, while interest expense, income taxes and net earnings are discussed on a total company basis.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

## Retail Business

## Summary

The following tables summarize the results of our Retail Business for the quarter and nine months ended October 30, 2010, compared with the quarter and nine months ended October 31, 2009:

|  | Quarter Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  |  | October 31, 2009 |  |  |
|  | Amount |  | \% of net sales | Amount |  | \% of net sales |
| Net sales | \$ | 2,087 | 100.0\% | \$ | 1,868 | 100.0\% |
| Cost of sales and related buying and occupancy costs |  | $(1,318)$ | (63.1\%) |  | $(1,198)$ | (64.2\%) |
| Gross profit |  | 769 | 36.9\% |  | 670 | 35.8\% |
| Other revenues |  | - | N/A |  | (1) | N/A |
| Selling, general and administrative expenses |  | (569) | (27.3\%) |  | (500) | (26.8\%) |
| Earnings before interest and income taxes | \$ | 200 | 9.6\% | \$ | 169 | 9.0\% |


|  | Nine Months Ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  |  | October 31, 2009 |  |  |
|  | Amount |  | \% of net sales |  | Amount | \% of net sales |
| Net sales | \$ | 6,494 | 100.0\% | \$ | 5,719 | 100.0\% |
| Cost of sales and related buying and occupancy costs |  | $(4,092)$ | (63.0\%) |  | $(3,698)$ | (64.7\%) |
| Gross profit |  | 2,402 | 37.0\% |  | 2,021 | 35.3\% |
| Other revenues |  | - | N/A |  | (1) | N/A |
| Selling, general and administrative expenses |  | $(1,715)$ | (26.4\%) |  | $(1,478)$ | (25.8\%) |
| Earnings before interest and income taxes | \$ | 687 | 10.6\% | \$ | 542 | 9.5\% |

## Retail Business Net Sales



## Table of Contents

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

Net sales increased $11.7 \%$ for the quarter and $13.5 \%$ for the nine months ended October 30, 2010, compared with the same periods in the prior year. During the nine months ended October 30, 2010, we opened three full-line stores, relocated one full-line store, opened sixteen Rack stores and relocated one Rack store.

Our multi-channel same-store sales increased $7.3 \%$ for the quarter and $10.2 \%$ for the nine months ended October 30,2010 , compared with the same periods in 2009. The number of sales transactions increased for both the quarter and nine months ended October 30, 2010, compared with the same periods last year, while the average selling price of our multi-channel merchandise was relatively flat. We continue to drive sales growth through customer service, our merchandise offering and multi-channel capabilities.

Multi-channel category highlights for both the quarter and nine months ended October 30, 2010, included jewelry, dresses and shoes. The Midwest and Northwest were the top-performing geographic regions for the quarter and the Midwest and South for the nine months ended October 30, 2010.

Rack net sales increased $\$ 65$, or $17.9 \%$, for the quarter and $\$ 186$, or $18.2 \%$, for the nine months ended October 30,2010 , compared with the same periods in 2009. Rack same-store sales decreased $2.2 \%$ for the quarter and $0.4 \%$ for the nine months ended October 30, 2010, compared with the same periods in 2009. The average selling price of Rack merchandise declined for the quarter and nine months ended October 30, 2010, compared with the same periods last year, partially offset by increases in the number of sales transactions and units per transaction.

We expect 2010 total company same-store sales to increase approximately 6\% over 2009.

## Retail Business Gross Profit

|  | Quarter Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  | October 31, 2009 |  | October 30, 2010 |  | October 31, 2009 |  |
| Gross profit ${ }^{1}$ | \$ | 769 | \$ | 670 | \$ | 2,402 | \$ | 2,021 |
| Gross profit rate ${ }^{2}$ |  | 6.9\% |  | 35.8\% |  | 37.0\% |  | 35.3\% |

${ }^{1}$ Gross profit is calculated as net sales less Retail Business cost of sales and related buying and occupancy costs.
${ }^{2}$ Gross profit rate is calculated as gross profit divided by net sales.

|  | October 30, 2010 |  | October 31, 2009 |  |
| :---: | :---: | :---: | :---: | :---: |
| Ending inventory per square foot | \$ | 54.94 | \$ | 52.56 |
| Inventory turnover rate ${ }^{1}$ |  | 5.19 |  | 5.00 |

${ }^{1}$ Inventory turnover rate is calculated as the trailing 12-months cost of sales and related buying and occupancy costs (for all segments) divided by the trailing 4-quarter average inventory.
Retail gross profit, which consists of merchandise margin less buying and occupancy costs, increased $\$ 99$ for the quarter and $\$ 381$ for the nine months ended October 30, 2010, compared with the same periods in 2009. Our retail gross profit rate improved 106 basis points for the quarter and 167 basis points for the nine months ended October 30, 2010, compared with the same periods in 2009. For both the quarter and nine months ended October 30, 2010, the increase in our gross profit rate was primarily due to improvement in merchandise margin, as well as leveraging buying and occupancy costs on higher net sales. As a result of our merchandising and multi-channel capabilities, we achieved increases in regular priced selling along with our inventory turnover rate. Our ending inventory per square foot as of October 30,2010 , increased $4.5 \%$ compared with the end of the third quarter of 2009 on a $6.5 \%$ increase in sales per square foot.

In 2010, we expect a 100 to 115 basis point improvement in our total company gross profit rate, which includes both our Retail gross profit and loyalty program costs within our Credit segment.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

## Retail Business Selling, General and Administrative Expenses

|  | Quarter Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  | October 31, 2009 |  | October 30, 2010 |  | October 31, 2009 |  |
| Selling, general and administrative expenses | \$ | 569 | \$ | 500 | \$ | 1,715 | \$ | 1,478 |
| Selling, general and administrative expense rate ${ }^{1}$ |  | 27.3\% |  | 26.8\% |  | 26.4\% |  | 25.8\% |

Our Retail selling, general and administrative expenses ("Retail SG\&A") increased $\$ 69$ for the quarter and $\$ 237$ for the nine months ended October 30, 2010, compared with the same periods in 2009. The majority of the increase in expense dollars for both periods was due to higher sales volume, and to expenses for the three full-line stores and eighteen Rack stores opened since the third quarter of 2009.

Our Retail SG\&A rate increased 51 basis points for the quarter and 58 basis points for the nine months ended October 30,2010 , compared with the same periods last year. The increase in part was driven by planned increases in marketing and technology expenses as we continue to reinvest in the business and expand our capabilities in areas such as online marketing and social media. It also was due to the timing of performance-related expenses, reflective of the improvement in our sales and earnings performance relative to our plan. Additionally, fulfillment costs increased as we shipped more items to our customers due to the shared inventory platform between our online and full-line stores.

We anticipate our Retail SG\&A expense will increase \$260 to \$270 for 2010.

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Item 2. Management’s Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

## Credit

Summary
The table below illustrates a detailed view of the operational results of our Credit segment, consistent with the segment disclosure provided in the Notes to Condensed Consolidated Financial Statements. In order to view the total economic contribution of our credit card program, intercompany merchant fees are included in the table below. Intercompany merchant fees represent the estimated intercompany income of our credit business from the usage of our cards in the Retail segment. To encourage the use of Nordstrom cards in our stores, the Credit segment does not charge the Retail segment an intercompany interchange merchant fee. On a consolidated basis, we avoid costs that would be incurred if our customers used third-party cards.

Interest expense is assigned to the Credit segment in proportion to the amount of estimated capital needed to fund our credit card receivables, which assumes a mix of $80 \%$ debt and $20 \%$ equity. The average accounts receivable investment metric included in the following table represents our best estimate of the amount of capital for our credit card program that is financed by equity. As a means of assigning a comparable cost of capital for our credit card business, we believe it is important to maintain a capital structure similar to other financial institutions. Based on our research, debt as a percentage of credit card receivables for other credit card companies ranges from $70 \%$ to $90 \%$. We believe that debt equal to $80 \%$ of our credit card receivables is appropriate given our overall capital structure goals.

|  | Quarter Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  | October 31, 2009 |  | October 30, 2010 |  | October 31, 2009 |  |
| Finance charge revenue | \$ | 66 | \$ | 68 | \$ | 198 | \$ | 195 |
| Interchange - third party |  | 19 |  | 18 |  | 56 |  | 53 |
| Late fees and other revenue |  | 10 |  | 10 |  | 36 |  | 21 |
| Total credit card revenues |  | 95 |  | 96 |  | 290 |  | 269 |
| Interest expense |  | (4) |  | (11) |  | (16) |  | (31) |
| Net credit card income |  | 91 |  | 85 |  | 274 |  | 238 |
| Cost of sales and related buying and occupancy costs - loyalty program |  | (13) |  | (12) |  | (47) |  | (37) |
| Selling, general and administrative expenses |  | (61) |  | (81) |  | (218) |  | (250) |
| Total expense |  | (74) |  | (93) |  | (265) |  | (287) |
| Credit segment earnings (loss) before income taxes, as presented in segment disclosure |  | 17 |  | (8) |  | 9 |  | (49) |
| Intercompany merchant fees |  | 12 |  | 11 |  | 41 |  | 35 |
| Credit segment contribution (loss) before income taxes | \$ | 29 | \$ | 3 | \$ | 50 | \$ | (14) |
| Average accounts receivable investment (assuming $80 \%$ of accounts receivable is funded with debt) | \$ | 417 | \$ | 431 | \$ | 412 | \$ | 417 |
| Credit segment contribution (loss), net of tax, as a percentage of average accounts receivable investment ${ }^{1}$ |  | 0\% |  | 1.6\% |  | 9.8\% |  | (2.7\%) |

${ }^{1}$ Based on annualized Credit segment contribution (loss), net of tax for the quarter and nine months ended October 30, 2010 and October 31, 2009.

## Net Credit Card Income

Credit card revenues for the third quarter of 2010 were relatively flat compared with the same period last year. Increased credit card volume was offset by improvements in customer payment rates and reduced delinquencies resulting in lower finance charge revenue. For the nine months ended October 30, 2010, credit card revenues increased by $\$ 21$ to $\$ 290$ compared with $\$ 269$ for the nine months ended October 31, 2009. The increases were primarily due to higher late fees associated with increased delinquencies during the first half of 2010 compared with the first half of 2009.

We expect credit card revenues to increase \$20 to \$25 in 2010.
Interest expense decreased to $\$ 4$ and $\$ 16$ for the quarter and nine months ended October 30, 2010, from $\$ 11$ and $\$ 31$ for the quarter and nine months ended October 31, 2009, due to lower interest rates.

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Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

## Credit Segment Cost of Sales and Related Buying and Occupancy Costs

Cost of sales and related buying and occupancy costs, which includes the estimated cost of Nordstrom Notes that will be issued and redeemed under our Fashion Rewards program, increased $\$ 1$ for the quarter and $\$ 10$ for the nine months ended October 30, 2010, compared with the same periods last year. The increases were due to additional expenses related to the Fashion Rewards program as a result of increased use of Nordstrom credit cards, and increased utilization of program benefits. We provide these benefits to our customers as participation in the Fashion Rewards program generates enhanced customer loyalty and incremental sales in our stores.

## Credit Segment Selling, General and Administrative Expenses

Selling, general and administrative expenses for our Credit segment ("Credit SG\&A") are made up of operational and marketing expenses and bad debt expense. These expenses are summarized in the following table:

|  | Quarter Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  | October 31, 2009 |  | October 30, 2010 |  | October 31, 2009 |  |
| Operational and marketing expenses | \$ | 33 | \$ | 25 | \$ | 93 | \$ | 75 |
| Bad debt expense |  | 28 |  | 56 |  | 125 |  | 175 |
| Total Credit selling, general and administrative expenses | \$ | 61 | \$ | 81 | \$ | 218 | \$ | 250 |

Total Credit SG\&A expenses decreased $\$ 20$ for the quarter and $\$ 32$ for the nine months ended October 30, 2010, compared with the quarter and nine months ended October 31, 2009, due primarily to lower bad debt expense. This was partially offset by increases in operational and marketing expenses. The decreases in bad debt expense reflect continued improvements in our credit trends. Operational and marketing expenses are incurred to support and service our credit card products and the related rewards programs. The increase in these expenses was primarily driven by increased information technology expenses, higher collection agency fees from increased recoveries and expenses related to our loyalty program.

The following table illustrates the activity in our allowance for doubtful accounts for the quarter and nine months ended October 30, 2010 and October 31, 2009:


|  | October 30, 2010 | October 31, 2009 |
| :--- | :---: | :---: | :---: |
|  | $\mathbf{7 . 6 \%}$ | $8.0 \%$ |
| Allowance as a percentage of ending trade accounts receivable | $\mathbf{3 . 5 \%}$ | $4.9 \%$ |

During the first nine months of 2010, our delinquency and write-off results have improved. As of October 30, 2010, our delinquency rate was $3.5 \%$, flat to the second quarter of 2010 and reduced from $4.9 \%$ as of October 31, 2009. For the third quarter of 2010 , net write-offs were $\$ 43$, or $8.2 \%$ of average receivables on an annualized basis, reduced from $\$ 49$, or $9.0 \%$ of average receivables in the second quarter of 2010 , and from $\$ 50$, or $9.3 \%$ of average receivables in the third quarter of 2009. The decrease in write-offs for the third quarter reflects the improvement in delinquent accounts. As a result of these and expected continued improvements in our delinquency and write-off results, we reduced our allowance for doubtful accounts by $\$ 15$ during the quarter and $\$ 30$ during the nine months ended October 30, 2010.

Net write-offs for the nine months ended October 30, 2010, increased to $\$ 155$, or $10.0 \%$ of average receivables on an annualized basis, compared with $\$ 143$, or $9.1 \%$ of average receivables for the nine months ended October 31, 2009. This increase reflects the write-off of accounts that became delinquent during the second half of 2009.

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Item 2. Management’s Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

We anticipate that 2010 selling, general and administrative expenses for our Credit segment will decrease by $\$ 65$ to $\$ 70$, primarily due to lower bad debt expense relative to 2009.

## Recent Regulatory Changes

In May 2009, the Credit Card Accountability Responsibility and Disclosure Act of 2009 (the "Credit CARD Act") was passed, resulting in new restrictions on credit card pricing, finance charges and fees, customer billing practices and payment application. These rules required us to make changes to our credit card business practices and systems. We have completed and implemented the necessary changes and new procedures to enable compliance with those rules that are currently effective, including the rules that had a mandatory effective date of August 22, 2010. There are additional Credit CARD Act rules that will be effective in February 2011, and we expect more regulations and interpretations of the new rules to emerge. Depending on the nature and extent of the full impact from these rules, and any interpretations or additional rules, the practices, revenues and profitability of our Credit segment could be adversely affected.

In addition, on July 21, 2010, the Dodd-Frank Wall Street Reform and Consumer Protection Act was enacted. This law significantly restructures regulatory oversight and other aspects of the financial industry. It creates a new federal agency to supervise and enforce consumer lending laws and regulations and expands state authority over consumer lending. Numerous regulations will be issued within the next year to implement the requirements of this Act. The final regulatory details remain highly uncertain at this time. Depending on the nature and extent of these regulations, and the enforcement approach of regulators under the new law, there could be an adverse impact to our Credit segment.

## Total Company Results

## Interest Expense, Net

Interest expense, net decreased by $\$ 7$ to $\$ 31$ for the quarter ended October 30, 2010, compared with $\$ 38$ for the same period in 2009. For the nine months ended October 30, 2010, interest expense, net, decreased $\$ 11$ to $\$ 94$, from $\$ 105$ for the same period last year. The decreases were driven by lower average interest rates, partially offset by higher debt balances.

We anticipate our net interest expense to decrease \$10 to \$15 in 2010.

## Income Tax Expense

|  | Quarter Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  | October 31, 2009 |  | October 30, 2010 |  | October 31, 2009 |  |
| Income tax expense | \$ | 71 | \$ | 51 | \$ | 237 | \$ | 150 |
| Effective tax rate |  | 37.6\% |  | 38.0\% |  | 38.3\% |  | 35.7\% |

The increase in the effective tax rate for the nine months ended October 30, 2010, compared with the same period in 2009, was primarily due to the impact of a non-recurring benefit of approximately $\$ 12$ in the first quarter of 2009 related to the closure of our 2007 federal tax return audit.

We expect our effective tax rate to be $38.6 \%$ in 2010.

## Net Earnings and Earnings per Diluted Share

|  | Quarter Ended |  |  |  | Nine Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  | October 31, 2009 |  | October 30, 2010 |  | October 31, 2009 |  |
| Net earnings | \$ | 119 | \$ | 83 | \$ | 381 | \$ | 269 |
| Earnings per diluted share | \$ | 0.53 | \$ | 0.38 | \$ | 1.71 | \$ | 1.23 |

Net earnings increased by $\$ 36$ to $\$ 119$ and earnings per diluted share increased by $\$ 0.15$ to $\$ 0.53$ for the quarter ended October 30, 2010, compared with the same period in 2009. Net earnings increased by $\$ 112$ to $\$ 381$ and earnings per diluted share increased by $\$ 0.48$ to $\$ 1.71$ for the nine months ended October 30, 2010, compared with the same period in 2009. These increases were primarily due to higher sales and gross profit, partially offset by increased variable and performance-related expenses associated with the improvement in our sales and earnings, and planned expenses as we reinvest in the business.

For the 2010 fiscal year, we currently expect earnings per diluted share in the range of $\$ 2.60$ to $\$ 2.65$.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

## Return on Invested Capital (ROIC) (Non-GAAP financial measure)

We define Return on Invested Capital (ROIC) as follows:
ROIC $=\frac{\text { Net Operating Profit after Taxes (NOPAT) }}{\text { Average Invested Capital }}$

We believe that ROIC is a useful financial measure for investors in evaluating our operating performance. When analyzed in conjunction with our net earnings and total assets and compared to return on assets, it provides investors with a useful tool to evaluate our ongoing operations and our management of assets from period to period. ROIC is one of our key financial metrics, and we also incorporate it into our executive incentive measures. We believe that overall performance as measured by ROIC correlates directly to shareholders' return over the long term. For the 12 fiscal months ended October 30, 2010, our ROIC increased to $12.9 \%$, compared with $9.9 \%$ for the 12 fiscal months ended October 31, 2009. ROIC is not a measure of financial performance under GAAP, should not be considered a substitute for return on assets, net earnings or total assets as determined in accordance with GAAP, and may not be comparable with similarly titled measures reported by other companies. The closest measure calculated using GAAP amounts is return on assets, which increased to $8.0 \%$ from $5.6 \%$ for the 12 fiscal months ended October 30, 2010, compared with the 12 fiscal months ended October 31, 2009. The following is a comparison of return on assets to ROIC:

|  | 12 Fiscal Months Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | October 30, 2010 |  | October 31, 2009 |  |
| Net earnings | \$ | 553 | \$ | 337 |
| Add: income tax expense |  | 342 |  | 205 |
| Add: interest expense, net |  | 128 |  | 138 |
| Earnings before interest and income taxes |  | 1,023 |  | 680 |
| Add: rent expense |  | 58 |  | 40 |
| Less: estimated depreciation on capitalized operating leases ${ }^{1}$ |  | (31) |  | (21) |
| Net operating profit |  | 1,050 |  | 699 |
| Estimated income tax expense ${ }^{2}$ |  | (401) |  | (264) |
| Net operating profit after tax (NOPAT) | \$ | 649 | \$ | 435 |
| Average total assets ${ }^{3}$ | \$ | 6,894 | \$ | 6,043 |
| Less: average non-interest bearing current liabilities ${ }^{4}$ |  | $(1,770)$ |  | $(1,501)$ |
| Less: average deferred property incentives ${ }^{3}$ |  | (480) |  | (451) |
| Add: average estimated asset base of capitalized operating leases ${ }^{5}$ |  | 386 |  | 302 |
| Average invested capital | \$ | 5,030 | \$ | 4,393 |
| Return on Assets |  | 8.0\% |  | 5.6\% |
| ROIC |  | 12.9\% |  | 9.9\% |

 in footnote 5 below.
2 Based upon our effective tax rate multiplied by the net operating profit for the 12 fiscal months ended October 30, 2010 and October 31, 2009.
3 Based upon the trailing 12-month average.
${ }_{5}^{4}$ Based upon the trailing 12-month average.
${ }^{5}$ Based upon the trailing 12-month average of the monthly asset base, which is calculated as the trailing 12-months rent expense multiplied by 8.
Our ROIC increased compared with the prior year primarily due to an increase in our earnings before interest and income taxes. This was partly offset by an increase in our average invested capital, attributable primarily to growth in cash and cash equivalents.

## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in

 millions except per share and per square foot amounts)
## LIQUIDITY AND CAPITAL RESOURCES

We maintain a level of liquidity sufficient to allow us to cover our seasonal cash needs and to maintain appropriate levels of short-term borrowings. We believe that our operating cash flows and available credit facilities are sufficient to finance our cash requirements for the next 12 months and beyond.

Over the long term, we manage our cash and capital structure to maximize shareholder return, maintain our solid financial position and allow flexibility for future strategic initiatives. We regularly assess our debt and leverage levels, capital expenditure requirements, debt service payments, dividend payouts, potential share repurchases and other future investments. We believe our existing cash on-hand, operating cash flows, available credit facilities and potential future borrowings will be sufficient to fund these scheduled future payments and potential long-term initiatives.

For the nine months ended October 30, 2010, cash and cash equivalents increased by $\$ 251$ to $\$ 1,046$, primarily due to cash provided by operations of $\$ 561$, partially offset by capital expenditures of $\$ 295$. Additionally, we received net proceeds from long-term borrowings of $\$ 498$, repaid long-term borrowings totaling $\$ 354$, paid cash dividends of $\$ 123$ and repurchased $\$ 31$ of common stock.

## Operating Activities

Net cash provided by operating activities was $\$ 561$ for the nine months ended October 30 , 2010, compared with $\$ 801$ for the same period in 2009. The decrease was primarily due to the effects of working capital initiatives, which increased cash generated from operating activities in 2009, as well as payments for performance-related incentives and income taxes. Payments for our performance-related incentives and income taxes relate to the earnings performance in the prior year. The increase in payments in 2010 is the result of improved operating performance in 2009 as compared with 2008.

## Investing Activities

Net cash used in investing activities decreased to $\$ 350$ for the nine months ended October 30, 2010, from $\$ 409$ for the nine months ended October 31, 2009.
Capital expenditures increased due to greater store remodel activity and the timing of expenditures incurred for store openings. We opened three full-line stores and sixteen Rack stores in the first nine months of 2010, compared with opening three full-line stores and eleven Rack stores for the same period last year. Additionally, we relocated one full-line store and one Rack store in the first nine months of 2010, compared with one full-line relocation for the same period last year.

Net cash outflows resulting from customers using their Nordstrom VISA credit cards for merchandise and services outside of Nordstrom stores decreased to $\$ 59$ for the nine months ended October 30, 2010, compared with $\$ 129$ for the nine months ended October 31, 2009. The decrease was a result of improved payment rates.

## Financing Activities

Net cash provided by financing activities was $\$ 40$ for the nine months ended October 30, 2010, compared with $\$ 20$ for the nine months ended October 31, 2009.
During the first nine months of 2010, we issued $\$ 500$ of senior unsecured notes at $4.75 \%$, due May 2020. Net proceeds from the offering were $\$ 498$. Additionally, we retired $\$ 350$ of securitized notes in April 2010 using available cash and paid dividends of $\$ 123$. In May 2010, we increased our quarterly dividend from $\$ 0.16$ per share to $\$ 0.20$ per share.

During the first nine months of 2009, our principal financing activities consisted of $\$ 399$ in long-term borrowings, net, partially offset by repayments of outstanding issuances of commercial paper of $\$ 275$ and dividends paid of $\$ 104$.

In August 2010, our Board of Directors authorized a program to repurchase up to $\$ 500$ of our outstanding common stock, through January 28, 2012. Through October 30 , 2010, we repurchased 0.9 shares of our common stock under this program for an aggregate purchase price of $\$ 31$, and had $\$ 469$ in remaining capacity. The actual amount and timing of future share repurchases, if any, will be subject to market conditions and applicable Securities and Exchange Commission rules.

Item 2. Management’s Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

## Free Cash Flow (Non-GAAP financial measure)

We define free cash flow as:

> Free Cash Flow = Net Cash Provided By Operating Activities - Capital Expenditures - Change in Credit Card Receivables Originated at Third Parties - Cash Dividends Paid $+/(-)$ Increase/(Decrease) in Cash Book Overdrafts

Free cash flow is one of our key liquidity measures, and, in conjunction with GAAP measures, provides us with a meaningful analysis of our cash flows. We believe that our cash levels are more appropriately analyzed using this measure. Free cash flow is not a measure of liquidity under GAAP and should not be considered a substitute for operating cash flows as determined in accordance with GAAP. In addition, free cash flow does have limitations:

- Free cash flow does not necessarily represent funds available for discretionary use and is not necessarily a measure of our ability to fund our cash needs; and
- Other companies in our industry may calculate free cash flow differently than we do, limiting its usefulness as a comparative measure.

To compensate for these limitations, we analyze free cash flow in conjunction with other GAAP financial and performance measures impacting liquidity, including operating cash flows. The closest GAAP measure is net cash provided by operating activities, which was $\$ 561$ and $\$ 801$ for the nine months ended October 30, 2010 and October 31, 2009. The following is a reconciliation of our net cash provided by operating activities and free cash flow:


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Item 2. Management’s Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

## Credit Capacity and Commitments

As of October 30, 2010, we had total short-term borrowing capacity available for general corporate purposes of $\$ 950$. Of the total capacity, we had $\$ 650$ under our commercial paper program, which is backed by our unsecured revolving credit facility ("revolver") that expires in August 2012, and $\$ 300$ under our Variable Funding Note facility ("2007-A VFN") that expires in January 2011. As of October 30, 2010, we had no outstanding issuances under our commercial paper program and no outstanding borrowings under our revolver or our 2007-A VFN.

## Impact of Credit Ratings

Under the terms of our $\$ 650$ revolver, any borrowings we may incur will accrue interest at a floating base rate tied to either:
(i) LIBOR or
(ii) the higher of:
a. the federal funds rate plus 50 basis points or
b. the prime rate.

The rate depends upon the type of borrowing incurred, plus in each case an applicable margin. This applicable margin varies depending upon the credit ratings assigned to our long-term unsecured debt. At the time of this report, our long-term unsecured debt ratings, outlook and resulting applicable margin were as follows:

|  | Credit <br> Ratings | Outlook |
| :--- | :---: | :---: |
| Moody's | Baa2 | Stable |
| Standard \& Poor's | BBB + | Positive |
| Base Interest |  |  |
| Rate | Applicable |  |
| LIBOR | Margin |  |
| All other | $2.125 \%$ |  |

Should the ratings assigned to our long-term unsecured debt improve, the applicable margin associated with our borrowings may decrease, resulting in a slightly lower cost of capital under this facility. Should the ratings assigned to our long-term unsecured debt worsen, the applicable margin associated with our borrowings may increase, resulting in a slightly higher cost of capital under this facility.

Item 2. Management’s Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

## Adjusted Debt to EBITDAR (Non-GAAP financial measure)

We define Adjusted Debt to Earnings before Interest, Income Taxes, Depreciation, Amortization and Rent ("EBITDAR") as follows:

## Adjusted Debt to EBITDAR $=$ Adjusted Debt

Adjusted Debt to EBITDAR is one of our key financial metrics, and we believe that our debt levels are best analyzed using this measure. Our current goal is to manage debt levels to maintain an investment-grade credit rating as well as operate with an efficient capital structure for our size, growth plans and industry. Investment-grade credit ratings are important to maintaining access to a variety of short-term and long-term sources of funding, and we rely on these funding sources to continue to grow our business. We believe a higher ratio, among other factors, could result in rating agency downgrades. In contrast, we believe a lower ratio would result in a higher cost of capital and could negatively impact shareholder returns. As of October 30, 2010, our Adjusted Debt to EBITDAR was 2.3 compared with 2.8 as of October 31, 2009. The decrease was primarily the result of an increase in earnings before interest and income taxes for the 12 months ended October 30, 2010, compared with the 12 months ended October 31, 2009.

Adjusted Debt to EBITDAR is not a measure of financial performance under GAAP and should not be considered a substitute for debt to net earnings, net earnings or debt as determined in accordance with GAAP. In addition, Adjusted Debt to EBITDAR does have limitations:

- Adjusted Debt is not exact, but rather our best estimate of the total company debt we would hold if we had purchased the property and issued debt associated with our operating leases;
- EBITDAR does not reflect our cash expenditures, or future requirements for capital expenditures or contractual commitments, including leases, or the cash requirements necessary to service interest or principal payments on our debt; and
- Other companies in our industry may calculate Adjusted Debt to EBITDAR differently than we do, limiting its usefulness as a comparative measure.

To compensate for these limitations, we analyze Adjusted Debt to EBITDAR in conjunction with other GAAP financial and performance measures impacting liquidity, including operating cash flows, capital spending and net earnings. The closest GAAP measure is debt to net earnings, which was 5.1 and 7.8 for the third quarter of 2010 and 2009. The following is a comparison of debt to net earnings and Adjusted Debt to EBITDAR:

|  | $2010{ }^{1}$ |  | 20091 |  |
| :---: | :---: | :---: | :---: | :---: |
| Debt | \$ | 2,812 | \$ | 2,615 |
| Add: rent expense x $8^{2}$ |  | 467 |  | 320 |
| Less: fair value of interest rate swaps included in long-term debt |  | (55) |  | - |
| Adjusted Debt | \$ | 3,224 | \$ | 2,935 |
| Net earnings |  | 553 |  | 337 |
| Add: income tax expense |  | 342 |  | 205 |
| Add: interest expense, net |  | 128 |  | 138 |
| Earnings before interest and income taxes |  | 1,023 |  | 680 |
| Add: depreciation and amortization of buildings and equipment, net |  | 322 |  | 314 |
| Add: rent expense |  | 58 |  | 40 |
| EBITDAR | \$ | 1,403 | \$ | 1,034 |
| Debt to Net Earnings |  | 5.1 |  | 7.8 |
| Adjusted Debt to EBITDAR |  | 2.3 |  | 2.8 |

${ }_{2}^{1}$ The components of adjusted debt are as of October 30, 2010 and October 31, 2009, while the components of EBITDAR are for the 12 months ended October 30 , 2010 and October 31 , 2009.
 lease, or we had purchased the property.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations. (Continued) (Amounts in millions except per share and per square foot amounts)

## Debt Covenants

Our $\$ 650$ revolver requires that we maintain a leverage ratio of not greater than four times Adjusted Debt to EBITDAR, and a fixed charge coverage ratio of at least two times.

The fixed charge coverage ratio is defined as:

## EBITDAR less gross capital expenditures <br> Interest expense, net + rent expense

As of October 30, 2010, we were in compliance with these covenants. We will continue to monitor these covenants to ensure that we make any necessary adjustments to our plans and believe that we will remain in compliance with these covenants during 2010.

## Item 3. Quantitative and Qualitative Disclosures About Market Risk.

We discussed our interest rate risk and our foreign currency exchange risk in Part II, "Item 7A. Quantitative and Qualitative Disclosures About Market Risk" in our 2009 Annual Report on Form 10-K filed with the Commission on March 22, 2010. There have been no material changes to these risks since that time.

## Item 4. Controls and Procedures.

As of the end of the period covered by this Quarterly Report on Form 10-Q, the Company performed an evaluation under the supervision and with the participation of management, including our President and Chief Financial Officer, of the design and effectiveness of our disclosure controls and procedures (as defined in Rules 13a-15(e) or 15d-15(e) under the Securities Exchange Act of 1934 (the "Exchange Act")). Based upon that evaluation, our President and Chief Financial Officer concluded that, as of the end of the period covered by this Quarterly Report, our disclosure controls and procedures were effective in the timely and accurate recording, processing, summarizing and reporting of material financial and non-financial information within the time periods specified within the Commission's rules and forms. Our President and Chief Financial Officer also concluded that our disclosure controls and procedures were effective to ensure that information required to be disclosed in the reports that we file or submit under the Exchange Act is accumulated and communicated to our management, including our President and Chief Financial Officer, to allow timely decisions regarding required disclosure.

There have been no changes in our internal control over financial reporting (as defined in Rules 13a-15(f) or 15d-15(f) of the Exchange Act) during our most recently completed fiscal quarter that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

## PART II - OTHER INFORMATION

## Item 1A. Risk Factors.

In addition to the other information set forth in this Quarterly Report on Form 10-Q, you should carefully consider the factors discussed in Part I, "Item 1A. Risk Factors" in our 2009 Annual Report on Form 10-K. We are updating our risk factors as follows:

## Regulatory Environment and Financial System Reforms

Recent economic developments, particularly in the financial markets, have resulted in increased legislative and regulatory actions. The Credit Card Accountability, Responsibility and Disclosure Act of 2009 (the "Credit CARD Act") included new rules and restrictions on credit card pricing, finance charges and fees, customer billing practices and payment application. These provisions are likely to affect our credit business practices and could have a negative impact on our revenues and profitability.

In addition, the Dodd-Frank Wall Street Reform and Consumer Protection Act (the "Dodd-Frank Act") was enacted July 21, 2010. This law significantly restructures regulatory oversight and other aspects of the financial industry, creates a new federal agency to supervise and enforce consumer lending laws and regulations, and expands state authority over consumer lending. Numerous regulations will be issued within the next year to implement the requirements of this Act. The final regulatory details remain highly uncertain at this time. Depending on the nature and extent of these regulations and the enforcement approach of regulators under the new law, our credit business could be adversely affected.

The Dodd-Frank Act will also affect a number of changes related to the use of credit ratings in securities offerings and may impact our financing activities in the event we are not able to obtain consent to the use of credit ratings in registered securities offerings.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds.

## (c) Repurchases

(Dollar and share amounts in millions, except per share amounts)

|  | Total Number of Shares (or Units) Purchased | Average <br> Price Paid <br> Per Share (or Unit) <br> (or Unit) |  | Total Number of Shares (or Units) Purchased as Part of Publicly Announced Plans or Programs | Maximum Number (or Approximate Dollar Value) of Shares (or Units) that May Yet Be Purchased Under the Plans or Programs ${ }^{1}$ |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| August 2010 <br> (August 1, 2010 to August 28, 2010) | - - |  | - | - - | \$ | 500 |
| September 2010 <br> (August 29, 2010 to October 2, 2010) | 0.8 | \$ | 34.27 | 0.8 | \$ | 472 |
| October 2010 <br> (October 3, 2010 to October 30, 2010) | 0.1 | \$ | 36.62 | 0.1 | \$ | 469 |
| Total | 0.9 | \$ | 34.50 | 0.9 |  |  |


 conditions and applicable Securities and Exchange Commission rules.

## Item 6. Exhibits.

Exhibits are incorporated herein by reference or are filed or furnished with this report as set forth in the Index to Exhibits on page 28 hereof.

## SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

NORDSTROM, INC.
(Registrant)
/s/ Michael G. Koppel
Michael G. Koppel
Executive Vice President and Chief Financial Officer (Principal Financial Officer)

Date: December 8, 2010

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## NORDSTROM, INC.

## Index to Exhibits

| Exhibit |  | Method of Filing |
| :--- | :--- | :--- |
| 31.1 | Certification of President required by Section 302(a) of the Sarbanes-Oxley Act of 2002 | Filed herewith electronically |
| 31.2 | Certification of Chief Financial Officer required by Section 302(a) of the Sarbanes-Oxley Act of 2002 | Filed herewith electronically |
| 32.1 | Certification of President and Chief Financial Officer pursuant to 18 U.S.C. 1350, as adopted pursuant <br> to Section 906 of the Sarbanes-Oxley Act of 2002 | Furnished herewith electronically |
| 101.INS | XBRL Instance Document | Furnished herewith electronically |
| 101.SCH | XBRL Taxonomy Extension Schema Document | Furnished herewith electronically |
| 101.CAL | XBRL Taxonomy Extension Calculation Linkbase Document | Furnished herewith electronically |
| 101.LAB | XBRL Taxonomy Extension Labels Linkbase Document | Furnished herewith electronically |
| 101.PRE | XBRL Taxonomy Extension Presentation Linkbase Document | Furnished herewith electronically |
| 101.DEF | XBRL Taxonomy Extension Definition Linkbase Document | Furnished herewith electronically |

## Certification required by Section 302(a) of the Sarbanes-Oxley Act of 2002

I, Blake W. Nordstrom, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Nordstrom, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

/s/ Blake W. Nordstrom<br>Blake W. Nordstrom<br>President of Nordstrom, Inc.

Date: December 8, 2010

## Certification required by Section 302(a) of the Sarbanes-Oxley Act of 2002

I, Michael G. Koppel, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Nordstrom, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

/s/ Michael G. Koppel

Michael G. Koppel
Executive Vice President and Chief
Financial Officer of Nordstrom, Inc.

Date: December 8, 2010

## NORDSTROM, INC.

## 1617 SIXTH AVENUE

## SEATTLE, WASHINGTON 98101

## CERTIFICATION PURSUANT TO <br> 18 U.S.C. SECTION 1350, <br> AS ADOPTED PURSUANT TO <br> SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Quarterly Report of Nordstrom, Inc (the "Company") on Form 10-Q for the period ended October 30, 2010, as filed with the Securities and Exchange Commission on the date hereof (the "Report"), we, Blake W. Nordstrom, President (Principal Executive Officer), and Michael G. Koppel, Executive Vice President and Chief Financial Officer (Principal Financial Officer), of the Company, certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that:

- The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

December 8, 2010
/s/ Blake W. Nordstrom
Blake W. Nordstrom
President
/s/ Michael G. Koppel
Michael G. Koppel
Executive Vice President and
Chief Financial Officer
A signed original of this written statement required by Section 906 has been provided to Nordstrom, Inc. and will be retained by Nordstrom, Inc. and furnished to the Securities and Exchange Commission or its staff upon request.

